

Accessibility statement for Combs Parish Council

Combs Parish Council has been granted permission to share a part of the village website. The requirements for accessibility apply only to the council, not to the whole of the village website. Consequently, this accessibility statement applies only to the parish council's part of the website.

This part of the website is run by Combs Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions (currently there are no video streams)
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email combsparishcouncil@gmail.com
- call 01449 613255
- contact any councillor

We'll consider your request and get back to you within ten working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the parish clerk, combsparishcouncil@gmail.com or any councillor.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Combs Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

PDFs are currently not labelled as the council does not have PDF editing software. If anyone finds they are unable to read the documents comfortably then please let the clerk know at combsparrishcouncil@gmail.com or phone 01449 613255. The council is unaware of any residents needing this assistance but if any come forward then the cost of arranging such software will be justified.

We are not aware of any other issues of non-compliance but that may say more about our lack of familiarity with any difficulties individual users may have, so we encourage you to let us know if you encounter problems that we may be able to alleviate.

Disproportionate burden

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

PDF labelling (as mentioned above) is not currently justifiable, given the size of the village and the absence of any known need for this.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix historic data.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

Preparation of this accessibility statement

This statement was prepared during January 2022. It was last reviewed on 14 February 2022.

This website was last tested on 25 January 2022. The test was carried out by ourselves using the Wave web accessibility evaluation tool.

We tested all main pages and a random sample of subsidiary pages. No permanent report is produced by the software but each test yielded a 'no errors were detected' message.

Approved by Combs Parish Council February 2022