

Bin collections during COVID-19

Last updated 25 March

During the current coronavirus (COVID-19) outbreak, we're working as hard as we can to ensure we can continue to collect your waste, while prioritising our most essential collections.

In order to do this, it may mean we have to collect some of your bins less frequently or stop some collections all together for a period of time.

Advice for anyone self-isolating

For the safety of others, including our crews, we ask that you double wrap your waste (put one bin bag inside another) and store it securely for 72 hours somewhere that cannot be accessed by the public.

You can then place these bags into your general rubbish bin for your normal collection day.

[Further advice for households in Suffolk, including waste disposal](#)

Current waste collection status

General rubbish

Service operating as normal. Please put your bin out on your normal collection day.

[Find local service delays](#)

Medical waste

Service operating as normal. Please put your bin out on your normal collection day.

[Find local service delays](#)

Recycling

Service operating as normal. Please put your bin out on your normal collection day.

[Find local service delays](#)

Garden waste

Service suspended until further notice.

We ask that you please compost your garden waste at home, or if that's not possible, please store it in your garden until we can get this service back up and running again.

Please do not place this waste in your general rubbish bin.

We will not be invoicing for garden waste during this stoppage period, and subscriptions will be amended to compensate.

Although occasional bonfires aren't against the law, we would always encourage residents to be considerate of others and find alternatives ways to dispose of their waste, such as composting, in addition to looking at ways to reduce waste or storing recyclables and non-toxic waste temporarily. Particularly at this time, as COVID-19 can cause respiratory issues. [Find further guidance on smoke and smell nuisances](#)

Glass

Currently operating a delayed service. Please leave your bin in a safe place for collection.

[Find local service delays](#)